

TRAVEL WITH FRIENDS IN 2016

Rovinj, Croatia © zolakoma, flickr.com/photos/zolakoma

# From the Danube to Dalmatia

WITH 6 NIGHT ADRIATIC CRUISE

with Liz Gibson  
20 May – 06 June 2016 (18 days)

**The Daily Telegraph** **The Sunday Telegraph** **THE AUSTRALIAN** **ARTS BREAKS**



**R**  
**Renaissance**  
Tours

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# From the Danube to Dalmatia

WITH 6 NIGHT ADRIATIC CRUISE



## TOUR LEADER

**Liz Gibson** has been professionally involved with the Art Gallery of NSW since 1988, as a Senior Co-ordinator of Public Programs, and currently as Co-ordinator of the Members' World Art Tours Program. Liz lectures on broad ranging aspects of art history and art appreciation. She is an experienced tour leader, having led many Members' tours to Russia, Germany and Eastern European countries including the Czech Republic, Slovakia, Hungary, Poland, Slovenia, Croatia, Romania and Bulgaria. She has also led tours to Uzbekistan and Kyrgyzstan in Central Asia.

From the remarkable art treasures of Vienna to the medieval walled city of Dubrovnik, explore a diversity of art, architecture, culture and history from ancient Roman to modern times. Travel through the breathtaking scenery of Austria and Slovenia, then cruise Croatia's dramatic Dalmatian Coast. Savour an array of delicious cuisines, from Austro-Hungarian schnitzels and strudels to Mediterranean style seafood and distinctive Dalmatian wines.

The highlight of the tour will be a 6-night cruise on board the privately chartered MV Infinity, a brand new (2015) deluxe category vessel designed especially for cruising the Dalmatian coast and islands. There are just 19 cabins on board – so early booking is recommended!

## At a glance...

- Visit Vienna's magnificent museums and galleries housing astonishing art collections
- Stay in Slovenia's charming capital Ljubljana, and drive to stunning Lake Bled in the Julian Alps
- Explore historic Italianate towns of Poreč, Pula and Rovinj on Croatia's picturesque Istrian Peninsula
- Relax on a 6 night private Adriatic cruise to the idyllic islands and lively port cities of Dalmatia
- Discover the remarkable Diocletian's Palace in Split
- Walk the mighty medieval fortification walls of Dubrovnik



# Itinerary

Thu 19 May 2016

Depart Australia

Suggested departure from Australia on Emirates/QANTAS Airlines flights to Vienna via Dubai.

Fri 20 May 2016

Arrive Vienna

Afternoon arrival in Vienna and check in to your hotel.

This evening, join Liz Gibson and fellow travellers for a welcome briefing and dinner. **D**

Sat 21 May

Vienna

Following an introductory talk, enjoy an orientation tour of Vienna's historic Ringstrasse. Visit the grand Upper Belvedere Palace and enjoy a guided tour of its Austrian Art Collection, featuring outstanding examples of the Biedermeier period and key works by Gustave Klimt such as *The Kiss* and *Judith*.

Free time for lunch in Vienna's lively open market, the Naschmarkt.

After lunch, explore Vienna's Jugendstil (Art Nouveau), beginning with Otto Wagner's "Majolica" House opposite the Naschmarkt. Visit Joseph Olbrich's Secession Building with its star exhibit, Klimt's extensive *Beethoven Frieze*. See Otto Wagner's other superb Jugendstil designs, the Karlsplatz Metro Pavilions and the Church of Steinhof, Wagner's last commission. **B D**

Sun 22 May

Vienna

Begin today with a morning talk followed by a visit to the Kunsthistorisches Museum and its exceptional Imperial collection, amassed since the 16th century by the House of Habsburg. Enjoy a guided tour of the Picture Gallery. Highlights include masterpieces by Van Eyck, Raphael, Titian, Rubens, Dürer, Vermeer, Rembrandt, Caravaggio and Velázquez. Another highlight is the room devoted to the unique paintings by Pieter Bruegel the Elder.

Brunch at Kunsthistorisches Museum Café.

Afternoon at leisure to enjoy more of this excellent museum on your own. **B** + Brunch

Mon 23 May

Vienna

Morning walk to the Museum Quarter for a guided visit of the Leopold Museum and its vast exhibition of 19th-century and modernist Austrian artworks, including a large collection of work by Egon Schiele. Other Austrian artists represented are Richard Gerstl, Oscar Kokoschka, Gustav Klimt, Adolf Loos, Joseph Hoffmann and Otto Wagner.

Afternoon free to explore the Museums Quarter, including MUMOK (Museum of Modern Art Ludwig Foundation Vienna) with an extensive collection of modern and contemporary art, including major works by Andy Warhol, Pablo Picasso, Joseph Beuys, Nam June Paik, Wolf Vostell and Gerhard Richter. **B**

Tue 24 May

Vienna – Graz – Ljubljana

After breakfast travel south from Vienna by coach, through the stunning scenery of Styria to the baroque city of Graz, Austria's second largest city. Situated in a cultural borderland between Central Europe, Italy and the Balkan States, Graz absorbed various influences from these neighbouring regions, resulting in its fascinating townscape which showcases a range of architectural styles, from Gothic to Contemporary.

Leisurely lunch, followed by a guided tour of the old town. Take the funicular railway to Schlossberg and the clock tower, the symbol of Graz. Visit the Gothic Cathedral, the Renaissance-style Landhaus (home to the Styrian Parliament) and the striking Kunsthaus Graz, locally known as the 'friendly alien'.

Continue to Ljubljana, the charming capital of Slovenia. **B D**

Wed 25 May

Ljubljana

Following a morning talk, wander through Ljubljana's old town on a guided walking tour. In the first half of the 20th century, the Baroque character of the city was re-shaped by architect Jože Plečnik, a native of Ljubljana who studied in Vienna under Jugendstil architect, Otto Wagner.

Remainder of the afternoon is at leisure to relax and enjoy more of this delightful city, perhaps by visiting the Museum of Fine Arts. **B L**



Peasant Wedding 1566-69, Pieter Bruegel the Elder, Kunsthistorisches Museum



Ljubljana ©Mihael Grmek, Wikimedia Commons, License CC-BY-SA 3.0

#### Thu 26 May Ljubljana – Bled – Bohinj – Ljubljana

Full day sightseeing excursion travelling through the natural beauty of Slovenia. Drive to Slovenia's largest glacial lake, Lake Bohinj, in the heart of the Julian Alps. Continue to Bled Castle, perched at the top of a steep cliff overlooking the deep blue lake of Bled. After lunch, enjoy a tranquil cruise on Lake Bled in a traditional *pletna* boat. **B L**

#### Fri 27 May Ljubljana – Poreč – Rovinj

Depart Ljubljana by coach for Poreč, located on Croatia's Istrian Peninsula in the north Adriatic Sea. With its Italianate appearance, the Istrian Peninsula has a strong legacy from early Roman times and later, centuries of Venetian Rule.

Following free time for lunch, visit the world heritage listed sixth century Byzantine masterpiece, the Basilica of Euphrasius, with its superb mosaics.

Late afternoon, continue by coach to the picturesque fishing port of Rovinj. **B D**

#### Sat 28 May Rovinj – Pula – Rovinj

Free morning to meander through the cobblestone streets of historic Rovinj. Perhaps visit Saint Euphemia Church, a Baroque basilica in the heart of the old town, with its tall Venetian-style bell tower.

Afternoon drive to the Istrian Peninsula's most impressive ancient Roman town, Pula. Enjoy a guided tour of the old city visiting its outstanding first century monuments, including the Triumphal Arch of Sergius, the Temple of Augustus and the impressive Amphitheatre, one of the six largest in existence. Return to Rovinj. **B**

#### Sun 29 May Rovinj – Opatija – Embark on Adriatic Cruise: Opatija – Rab

Depart Rovinj for the *Belle Epoque* town of Opatija, in the Kvarner Gulf. Opatija, once a fashionable destination for the Austrian Habsburgs and luminaries such as Gustave Mahler, has been part of Italy, Yugoslavia, and now Croatia. Time to briefly explore the town, including Villa Angiolina and the town park, with its vast collection of plants.

Embark on the MV Infinity, a private charter boat, and unpack for a relaxing six night Adriatic cruise. Enjoy lunch on board as we cruise the azure waters of the Adriatic Sea to the lovely Island of Rab, in the Kvarner Gulf.

Explore the old town, a striking medieval oasis with narrow winding streets and an array of bell towers. Perhaps climb the magnificent campanile of the 11th century Cathedral of St Mary the Great for a sweeping view. Overnight moored in Rab. **B L**

#### Mon 30 May Adriatic Cruise: Rab – Zadar

Cruise the outer islands of the Kvarner Gulf to the coastline of Dalmatia, a slice of Croatia dominated by an impressive karst mountain range, stretching all the way to Montenegro in the south. After lunch, cruise to Zadar, and enjoy a guided walking tour of the old town. Visit the site of the ancient Roman Forum on which several impressive Medieval Churches are built, including the historic Byzantine Church of St Donatus. Time to further explore Zadar on your own.

Overnight moored in Zadar. **B L**

#### Tue 31 May Adriatic Cruise: Zadar – Šibenik

Depart Zadar and cruise along the Dalmatian Coast. Drop anchor in a quiet bay for lunch and a refreshing swim. After lunch continue cruising to Šibenik. Walk to the old town's imposing Main Square, dominated by the 15th century St James Cathedral, a fine example of the unique Dalmatian blend of Gothic and Renaissance styles, topped by a dome inspired by Brunelleschi's dome in Florence. The Cathedral is mostly the work of Zadar-born Venetian sculptor and architect, Juraj Dalmatinac.

Overnight moored in Šibenik. **B L**

#### Wed 01 Jun Adriatic Cruise: Šibenik – Split

Cruise from Šibenik to Split, Croatia's second largest city and Dalmatia's most exuberant. Afternoon guided tour of Diocletian's Palace, the heart of the old town and one of the most fascinating Roman ruins in the world. The Palace has been continuously inhabited from Roman times, for the most part by Christians.



Most of the city's historical buildings can be found within the walls of the Palace, which exudes the lively bustle of everyday life.

Overnight moored in Split. **B L**

#### Thu 02 Jun Adriatic Cruise: Split – Hvar – Korčula

Depart Split and cruise to the island of Hvar, one of Dalmatia's most enticing islands with its lush forest and omnipresent aroma of lavender. Take a stroll around the old town dominated by the Venetian Renaissance style St Stephen's Cathedral. Return to the boat for lunch and cruise to Korčula Island for a guided tour of Korčula Town, believed to be the birthplace of the 13th century explorer Marco Polo. See the town's most impressive building, St Mark's Cathedral, a blend of Gothic and Renaissance styles. Enjoy a special dinner in a local Korčula village.

Overnight moored in Korčula. **B L D**

#### Fri 03 Jun Adriatic Cruise: Korčula – Dubrovnik

Depart Korčula for one last leisurely cruise to the final destination, Dubrovnik. After lunch on board the boat, drive to the old town of Dubrovnik and take a cable car ride to Srd Hill for panoramic views of Dubrovnik and the surrounding Adriatic islands. Free time to wander along the Stradun, the main street in the old town before returning to the boat for the Captain's farewell dinner.

Overnight moored in Dubrovnik. **B L D**

#### Sat 04 Jun Dubrovnik – Mostar – Dubrovnik

Morning disembarkation of the boat and depart for a full day tour to Mostar in Bosnia and Herzegovina. Drive along the coast to Neum, through the picturesque Neretva River Delta. See the fortress town of Počitelj, a well-preserved example of oriental architecture perched on a hillside over the river. Continue to historic Mostar, a melting pot of cultures and religions. During Ottoman rule, Mostar was an important trade centre on the caravan route. See the iconic Bridge of Mostar, the colourful Old Bazaar, the Turkish House and old mosque. Free time for lunch.

Return to Dubrovnik for hotel check-in and dinner. **B D**



Hvar, Croatia © alchen\_x www.flickr.com/photos/alchen123

#### Sun 05 Jun

#### Dubrovnik

Following a morning talk, enjoy a guided tour of Dubrovnik's Old Town. See the Big Fountain of Onofrio, the Franciscan Monastery and its 14th century pharmacy, Orlando's Column, the Gothic Rector's Palace and the baroque Church of St Blaise.

Afternoon is free to wander along Dubrovnik's medieval fortified walls, built between the 13th and 16th centuries. The walls are over two kilometres long, 25 metres high and six metres thick, with 16 towers, including the largest, Minčeta Tower, from which there is a great view across the red tiled roofs of the old town.

Join Liz and fellow travellers to celebrate the conclusion of the tour with a farewell dinner at a local restaurant. **B D**

#### Mon 06 Jun

#### Depart Dubrovnik

Tour arrangements conclude after breakfast.

If returning to Australia today, free time to explore more of Dubrovnik on your own, prior to an afternoon transfer to the airport for departure on Croatia Airlines and Emirates flights, via Munich and Dubai.

Arrival in Australia early morning Wednesday 08 June. **B**



Minčeta Tower, Old city of Dubrovnik, Croatia  
© Diego Delso, Wikimedia Commons, License CC-BY-SA 3.0



# Tour prices

Deck	Per person, twin-share	Single*
Upper	AUD 10,950	Not available
Main	AUD 9,950	AUD 13,900
Lower	AUD 8,950	AUD 11,900

Deposit per person AUD 500

Final payment due 20 March 2016

\*Single travellers may request to share. Please advise at time of booking.

**Tour code** AGI608

**Fitness level** Moderate

Please see booking conditions for fitness level definitions.

**Airline**  
Please contact Renaissance Tours for current airfares and flight reservations.

**Visa**  
Australian Passport holders do require visas for countries visited on this tour.

**Tour price includes**

- Accommodation in 4-star superior hotels with private facilities and daily breakfast (B)
- 6 nights' cruise on MV Infinity with private en-suite cabin
- Meals as per itinerary (L=Lunch, D=Dinner) including wines
- Comprehensive sightseeing, including local guides and entrance fees as per itinerary
- Lectures and talks with your tour leader throughout
- Gratuities for local guides and drivers
- Hotel portorage (one piece per person)

**Tour price does not include**

- International airfares (please contact Renaissance Tours for assistance)
- Transfers on arrival and departure
- Items of a personal nature (e.g. telephone, laundry, mini-bar, taxis etc.)
- Travel insurance (recommended)

## Your hotels★★★★+

Vienna – Steigenberger Hotel Herrenhof

Ljubljana – Grand Hotel Union Executive

Rovinj –Hotel Lone

Cruise – MV Infinity

Dubrovnik – Hilton Imperial

NB. Hotels/Ship of a similar standard may be substituted.

# MV Infinity

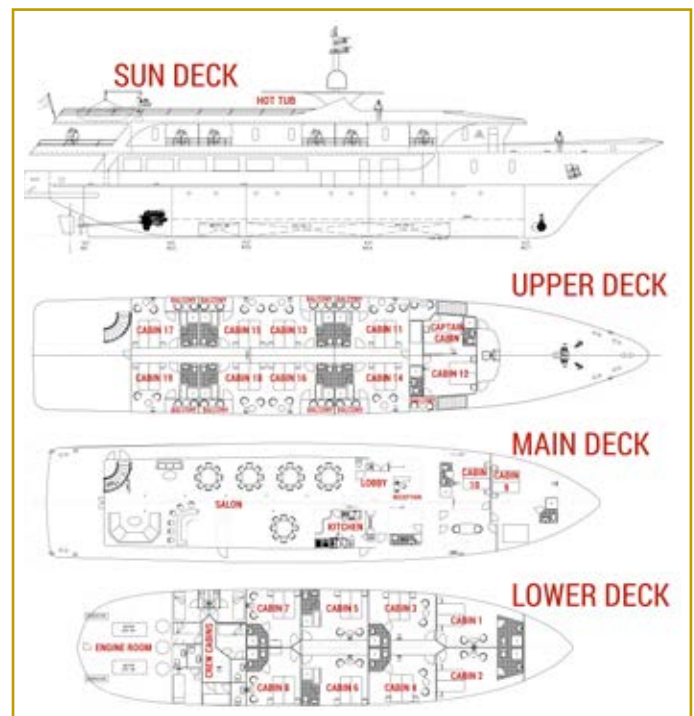


Sister ship of the deluxe vessel MV Futura (pictured) the MV INFINITY is a 49m (161ft) long, 8.8 m (28ft) wide luxury vessel, with a cruising speed of nine nautical miles. Built in 2015 with latest state-of-the-art equipment and amenities MV Infinity has a maximum capacity of 38 passengers in 19 twin or double cabins, guaranteeing an intimate setting for all guests.

The modern cabins are fully equipped with air conditioning, safety deposit box, fire alarm, emergency lights and audio system for announcements by the captain or Tour Director. In addition each cabin has life jackets, desk and tabouret, wardrobe, night stand, small sofa and a porthole window. Upper Deck cabins feature a sliding glass window with private balconies. Bathrooms are equipped with toilet, shower, wash basin and hair dryer.

The spacious fully air-conditioned dining room features a bar area with LCD TV, a corner buffet breakfast table and an outside dining/lounge area.

The lounge sundeck that has a total surface of 250 m<sup>2</sup> (820 sq ft) with partial sun-shade cover of 70 m<sup>2</sup> (230 sq ft) and comfortable deck-beds for all passengers, all with easy access to the Jacuzzi tub. The vessel has a rear platform to the sea with ladders for easy access into the water and offers two outdoor showers and two deck toilets.



Artist's impression – Upper deck cabin

## Cabin Specification:

**Size:** 15 - 17 m<sup>2</sup> / 49 - 56 sq ft

- 9 cabins on Upper Deck each with private balcony
- 2 cabins on Main Deck with 2 large oval windows
- 8 Lower Deck cabins with portholes

All cabins can be configured with 2 beds or one double bed

## Vessel is equipped with:

- Complete navigation equipment (navigation radar, plotter, GPS, radio)
- Fire alarm
- Emergency lights
- Video surveillance
- Two Life boats, each for 25 pax
- Tender for 10 passengers
- Electricity: 220 V
- Two engines (368 KW each)
- Two generators for A/C and lights

# Terms & Conditions

## HOW TO BOOK

Complete, sign and return the Booking Form available from Renaissance Tours with your deposit and page one of your passport.

## DEPOSIT / FINAL PAYMENTS

Your deposit is due at the time of booking and is used to pay hotel, airline, performance tickets and/or other deposits. It is non-refundable in the event of your cancellation.

Final payment is due 60 days before departure. Failure to make the final payment by the due date may result in cancellation of your booking and loss of deposit.

Payment by cash, cheque, direct deposit, American Express, MasterCard and Visa is accepted. 1.5% service charge applies to payment made by MasterCard and Visa. 3% service charge applies to payment made by American Express.

Payments for some international airfares can be made by credit card without a service fee. Please check for details.

## CANCELLATION & REFUNDS

**a) Cancellation by You** – Cancellation charges will be applied as shown below, calculated from the day written notification is received by Renaissance Tours. In addition to cancellation fees for tours operated by Renaissance Tours as shown below, airlines, hotels and other third parties may impose up to 100% cancellation charges.

60 days or more	Forfeit of deposit
59 – 45 days	25% of tour cost
44 – 31 days	50% of tour cost
30 – 15 days	75% of tour cost
Less than 15 days	100% of tour cost

The above cancellation charges include applicable GST.

In addition to the above, cancellation charges may apply for additional arrangements booked by Renaissance Tours, such as air tickets, hotels and travel insurance premium. If the reason for cancellation is covered by the insurance policy, you may be able to reclaim these charges.

**b) Cancellation by Us** – We reserve the right to cancel a tour for any reason (such as failure to reach minimum tour participant numbers). Except for

force majeure, we will not cancel a tour less than 60 days before departure. No further compensation will be paid in the event of cancellation by Renaissance Tours. A full refund of monies paid for tour costs will be the full extent of our liability.

Cancellation and/or amendment fees may apply for additional travel arrangements booked by Renaissance Tours.

## PASSPORTS, VISAS AND VACCINATIONS

All travellers must be in a possession of a valid passport – most countries require a 6-month validity from your date of entry or exit. For some countries (e.g. China, Vietnam, India, Russia), visas are included in the tour cost and will be arranged by Renaissance Tours prior to travel. For other countries, it is your responsibility to ensure you have the appropriate visa(s).

You are also responsible for obtaining all necessary inoculations and preventative medicines as may be required for the duration of the tour.

## TOUR PRICES

Prices quoted in our tour information are based on exchange rates, cost of services and applicable taxes at the time of publication. Prices may be subject to change in the event of significant currency fluctuations or the introduction of new taxes, up until final payment is received.

In the event of a price increase, whether because of a currency fluctuation, increase in taxes or a correction in advertised prices, we will advise you and you have the option of accepting the amended prices, inclusions and booking conditions or withdrawing from the tour and receiving a full refund of all monies paid.

Once final payment is received, all prices will be guaranteed and no surcharges will apply.

## TRAVEL INSURANCE

It is a condition of travel that you are covered by comprehensive travel insurance for international tours. Your travel insurance can be arranged by Renaissance Tours.

## FITNESS AND PARTICIPATION

Most of our tours require a MODERATE level of fitness.

However, in certain destinations (e.g. Silk Road, Central Asia, Outback Australia, tropical destinations) or in certain seasons (e.g. mid-winter, mid-summer) or because of the nature of travel (e.g. remote rail), certain tours will require an ABOVE AVERAGE or CHALLENGING level of fitness.

If you (or we) have any doubts about your level of fitness, you may be required to have a doctor's appraisal. This would require your doctor to read the itinerary of your chosen tour, including the fitness level, and provide you (and us) with a written confirmation of your ability to participate.

## MODERATE

For the overall benefit of the group, all tour members must possess a moderate level of mobility, including the ability to:

- negotiate airports and railway stations without wheelchair assistance
- use combined shower/bath facilities (it is impossible to guarantee walk-in shower facilities)
- undertake walking tour of 1–2 hours duration, including using stairs, walking over cobblestones and other uneven surfaces
- stand for long periods in museums and other sites
- embark / disembark coaches, trains and other methods of transportation without assistance
- handle your own luggage

## ABOVE AVERAGE

In addition to the above, tour members must also be able to:

- undertake walking tours of 2–3 hours
- climb staircases of 100 or more steps

## CHALLENGING

In addition to the above, tour members must also be able to:

- handle extremes of temperature (e.g. below 0 or above 35 degrees)
- handle extremes of altitudes (e.g. 4000 metres and above).

You can find the full terms & conditions at [www.renaissancetours.com.au/booking-conditions](http://www.renaissancetours.com.au/booking-conditions) or we would be happy to post you a copy on request.



**Renaissance**  
Tours

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0800 403 621 (NZ)  
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fax (+61 2) 9299 5805  
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visit [www.renaissancetours.com.au](http://www.renaissancetours.com.au)

Level 4, 47 York Street, Sydney NSW 2000  
GPO Box 5068, Sydney NSW 2001  
ABN 14 069 591 448

Travel agent

# Booking form

Page 1 of 3



Renaissance  
Tours

www.renaissancetours.com.au

Please return pages 1 and 2 to:

GPO Box 5068, Sydney NSW 2001, Australia or [info@renaissancetours.com.au](mailto:info@renaissancetours.com.au)

Toll free AU 1300 727 095 or NZ 0800 403 621 | Tel: +61 2 9299 5801 | Fax: +61 2 9299 5805

- Please complete, sign and return this Booking Form, along with a copy of page one of your passport (international tours only and deposit. NOTE: Flight bookings cannot proceed without passport copy. This is an airline security requirement.
- Complete credit card authority (if paying by credit card) OR forward a (deposit) cheque (made payable to Renaissance Tours).
- Upon receipt of your Booking Form and deposit, you will receive confirmation of your place on the tour(s) from Renaissance Tours.

Tour name

Tour code

## Personal details – Passenger 1

Title (Ms, Mrs, Mr, Dr or Other)

Hon

Family name (as in passport)

Given names (as in passport)

Preferred name

DOB

Email

Mobile

Phone

Address

State

Postcode

Country

SPECIAL DIETARY REQUIREMENTS / ALLERGIES

☐ Yes ☐ No

## MEDICAL DECLARATION

What medical conditions do you currently have and/or have you received treatment for in the past three years? (e.g. stroke, heart, respiratory and psychiatric conditions). **Attach extra pages, if necessary.**

The purpose of seeking this information is to assist Renaissance Tours in determining the suitability of a tour participant for a particular tour. The information will be treated in the strictest confidence.

## FITNESS TO PARTICIPATE DECLARATION (Please tick)

I have read, understood and confirm that I meet the:

☐ MODERATE ☐ ABOVE AVERAGE ☐ CHALLENGING

fitness level to participate on this tour.

## Booking conditions

- ☐ I have read, understood and accept the **Booking Conditions** on page 3. I have enclosed the deposit and understand that the balance of the tour cost must be paid at least 60 days prior to departure (45 days prior for domestic tours) or my reservation may be cancelled.

Sign here

## Personal details – Passenger 2

Title (Ms, Mrs, Mr, Dr or Other)

Hon

Family name (as in passport)

Given names (as in passport)

Preferred name

DOB

Email

Mobile

Phone

Address

State

Postcode

Country

SPECIAL DIETARY REQUIREMENTS / ALLERGIES

☐ Yes ☐ No

## MEDICAL DECLARATION

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Sign here

# Booking form

Page 2 of 3

## Travel details – Passenger 1

### AIRFARE

☐ Economy ☐ Premium Economy ☐ Business Class ☐ First Class

☐ LAND ONLY

### CITY OF DEPARTURE

☐ Sydney ☐ Melbourne ☐ Brisbane ☐ Perth ☐ Other

### FREQUENT FLYER NUMBER

### AIRLINE SEAT PREFERENCE

### ACCOMMODATION

☐ Double ☐ Twin ☐ Single ☐ If single, would you like us to arrange twin-share?

### TRAVEL INSURANCE – WOULD LIKE TO RECEIVE A BROCHURE?

☐ Yes ☐ No

### PRE/POST TOUR ARRANGEMENTS

Please advise if you would like Renaissance Tours to organise any pre/post tour arrangements (e.g. earlier departure, later return, additional accommodation/flights, etc)

### NEXT OF KIN (Emergency contact only)

Name

Relationship

Daytime contact ( )

After hours contact

### HOW DID YOU HEAR ABOUT THIS TOUR?

### DO YOU WANT TO RECEIVE OUR E-NEWSLETTER?

☐ Yes ☐ No

## Travel details – Passenger 2 (only fill if different from Pax 1)

### AIRFARE

☐ Economy ☐ Premium Economy ☐ Business Class ☐ First Class

☐ LAND ONLY

### CITY OF DEPARTURE

☐ Sydney ☐ Melbourne ☐ Brisbane ☐ Perth ☐ Other

### FREQUENT FLYER NUMBER

### AIRLINE SEAT PREFERENCE

### ACCOMMODATION

☐ Double ☐ Twin ☐ Single ☐ If single, would you like us to arrange twin-share?

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After hours contact

### HOW DID YOU HEAR ABOUT THIS TOUR?

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☐ Yes ☐ No

## Payment

Payment by cash, cheque, direct deposit, American Express, MasterCard and Visa is accepted. 1.5% service charge applies to payment made by MasterCard and Visa. 3% service charge applies to payment made by American Express. Payments for some international airfares can be made by credit card without a service fee. Please check for details.

AMOUNT  ☐ CREDIT CARD ☐ CHEQUE ☐ CASH ☐ EFT

### CREDIT CARD AUTHORITY

Cardholder's name

☐ American Express ☐ MasterCard ☐ Visa

Cardholder's number

### SIGN

Commonwealth Bank of Australia

Account name: Renaissance Tours

BSB: 062-032 / Account: 2800 4163

Swift code: CTBAAU2S (use for transfers from overseas)

Expiry (month/year)

### DATE

Travel agent

# Booking form

Page 3 of 3

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However, in certain destinations (e.g. Silk Road, Central Asia, Outback Australia, tropical destinations) or in certain seasons (e.g. mid-winter, mid-summer) or because of the nature of travel (eg. remote rail), certain tours will require an **ABOVE AVERAGE** or **CHALLENGING** level of fitness.

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In addition to the above, tour members must also be able to:

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- handle extremes of altitudes (e.g. 4000 m and above).

## TRAVEL INSURANCE

It is highly recommended that you are covered by travel insurance for domestic tours.

However, it is a condition of travel that you are covered by comprehensive travel insurance for international tours. You can make your own arrangements or your travel insurance can be arranged by Renaissance Tours. In either case all participants must provide the following information no later than 60 days prior to commencement of travel:

- a copy of your travel insurance policy (or details of master policy)
- the emergency telephone number of your insurance company
- next of kin emergency contact.



**Renaissance**  
Tours

toll free 1300 727 095 (AU)  
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## 1. TOUR PRICES

Prices quoted in our tour information are based on exchange rates, cost of services and applicable taxes at the time of publication. Prices may be subject to change in the event of significant currency fluctuations or the introduction of new taxes, up until final payment is received. In the event of a price increase, whether because of a currency fluctuation, increase in taxes or a correction in advertised prices, we will advise you and you have the option of accepting the amended prices, inclusions and booking conditions or withdrawing from the tour and receiving a full refund of all monies paid. Once final payment is received, all prices (excluding air taxes) will be guaranteed and no surcharges will apply.

## 2. PAYMENT

Your final payment is due 60 days before departure (45 days prior for domestic tours). Failure to make your final payment by the due date may result in cancellation of your booking and loss of deposit. We reserve the right to charge a late payment fee in the event of late booking and/or payment to cover additional communication and other expenses.

## 3. FLIGHT BOOKINGS AND FARES

Renaissance Tours will use its best endeavours to ensure that all flight prices are correct at the time that they are quoted. However, once a deposit is paid on an air fare, it guarantees that a booking is being held for you, it does not guarantee the fare and applicable taxes.

The fare and taxes can only be guaranteed when the flight booking has been paid in full and a ticket has been issued. Flight bookings cannot be transferred.

## 4. CHANGES

a) Changes by You – Because of additional communication and other expenses, we reserve the right to charge an appropriate administration fee per amendment to your original booking. While every reasonable effort will be made to accommodate changes and additional requests their availability cannot be guaranteed.

b) Changes by Us – While we will use our best endeavours to operate all tours as advertised, by entering into this contract the Client accepts that it may prove necessary or advisable to vary or modify a tour or its contents due to prevailing local conditions. We reserve the right at any time to cancel or change any of the facilities, services or prices described in the brochure (including flights, transport, accommodation or other arrangements) and to substitute alternative arrangements of comparable monetary value without compensation.

If a service or facility becomes unavailable due to circumstances beyond our control ('force majeure') and no alternative arrangement of comparable monetary value is available, we will substitute the best alternative available and will refund the Client for any cost saving or charge the Client for any additional costs incurred. 'Force majeure' includes any event which Renaissance Tours or its suppliers could not, even with all due care, foresee or avoid (e.g. advice against travel from the Australian Department of Foreign Affairs and Trade (DFAT), war, threat of war, riot, civil strife, industrial dispute, epidemics, health risks, terrorist activity, natural or nuclear disaster, fire or adverse weather conditions, technical or maintenance problems with transport, changes imposed by cancellation or rescheduling of flights by an airline or main charterer, the alteration of airline or aircraft type). Renaissance Tours is not liable for any penalty charges associated with 'supersaver' type connecting rail or air fares, in the event of a change to a holiday departure time, date or airport.

## 5. SUBSTITUTION OF CLIENT

If any member of the party is prevented from travelling because of the death, injury or serious illness of the passenger, close relative or friend, redundancy or jury service, it may be possible to transfer the booking to another suitable person (acceptable to Renaissance Tours) provided that written notice is given at least one calendar month prior to departure. An administration fee of \$100 + GST per person will be levied plus any costs imposed by our suppliers. Airlines may impose up to 100% cancellation charges.

## 6. CANCELLATION

a) Cancellation by You – Cancellation charges will be applied as shown below, calculated from the day written notification is received by Renaissance Tours. In addition to the charges shown below airlines may impose up to 100% cancellation charges.

### International Tours

60 days or more	Forfeit of deposit*
59 – 45 days	25% of tour cost
44 – 31 days	50% of tour cost
30 – 15 days	75% of tour cost
Less than 15 days	100% of tour cost

### Domestic Tours

45 days or more	Forfeit of deposit*
44 – 31 days	50% of tour cost
30 – 15 days	75% of tour cost
Less than 15 days	100% of tour cost

\* Includes any flight deposit paid.

The above cancellation charges include applicable GST.

In addition to the above cancellation charges, the full insurance premium together with any existing administration fees is also payable in the event of a cancellation by the Client. If the reason for cancellation is covered by the insurance policy, you may be able to reclaim these charges.

b) Cancellation by Us – We reserve the right to cancel a tour for any reason (such as failure to reach minimum tour participant numbers). Except for *force majeure* (as outlined in clause 4b) or the Client's failure to pay the final balance, we will not cancel a tour less than 60 days before departure for international tours and 45 days before departure for domestic tours. Unless the Client fails to pay the final balance, we will return all monies paid, excluding payment for travel insurance and administration fees. No compensation will be paid in the event of cancellation by Renaissance Tours. A full refund of monies paid for tour costs will be the full extent of our liability. Airlines may impose up to 100% cancellation charges.

## 7. PASSPORTS, VISAS AND VACCINATIONS

It is your responsibility to be in possession of a passport valid for 6 months after the date of your return to Australia. You are also responsible for obtaining all necessary visas, inoculations and preventative medicines as may be required for the duration of the tour. Information about these matters or related items is given in good faith but without responsibility on the part of Renaissance Tours.

## 8. ILLNESS OR DISABILITY

Anyone suffering from illness or disability or undergoing treatment for any physical or medical condition must declare the true nature of such condition at the time of booking and make arrangements for the provision of any medication or other treatment which may be required during the tour. Failure to make such disclosure will constitute a breach of these booking conditions and result in such persons being excluded from the tour in which case all monies paid will be forfeit.

## 9. LOCAL LAWS

All participants of the tours we operate are expected to obey the laws and regulations of the countries visited and any failure to do so will relieve Renaissance Tours of all obligations that they may otherwise have under these booking conditions.

## 10. IF YOU HAVE A COMPLAINT

If you have a complaint about any of the tour arrangements, you must bring it to the attention of the tour leader or other representative of Renaissance Tours at the time so that they may use their best endeavours to rectify the situation. It is only if we are made aware of any problems that there will be the opportunity to put things right. Any complaints must be made in writing to Renaissance Tours within 28 days of the completion of the tour.

## 11. OUR RESPONSIBILITIES

All bookings are accepted on the understanding that the Client appreciates that travel does involve some risk and that they undertake all tours of their own volition.

i) Renaissance Tours accepts liability should any part of the tour arrangements booked with us not be supplied as described in the brochure(s) and not be of reasonable standard. In such a case, we will pay reasonable compensation if the Client's enjoyment of the tour has been adversely affected but will pay no compensation if there has been no fault on the part of Renaissance Tours or our suppliers and the reason for the failure in the tour arrangements was the Client's fault, the actions of someone unconnected with the tour arrangements or could not have been foreseen or avoided by Renaissance Tours or its suppliers even if all due care had been exercised.

ii) Our acceptance of liability to pay compensation pursuant to clause 11(i) is limited, in the case of air travel, rail travel, sea travel or hotel accommodation, to the amount set out in the provisions of, respectively, the Warsaw Convention as amended by the Hague Protocol 1955, the 1961 Berne Convention, the 1974 Athens Convention and the 1962 Paris Convention.

iii) Our acceptance of liability in clauses 11(i) and 11(ii) above is subject to assignment by the Client to Renaissance Tours of the Client's rights against any agent, supplier or sub-contractor of Renaissance Tours which is in any way responsible for the unsatisfactory tour arrangements.