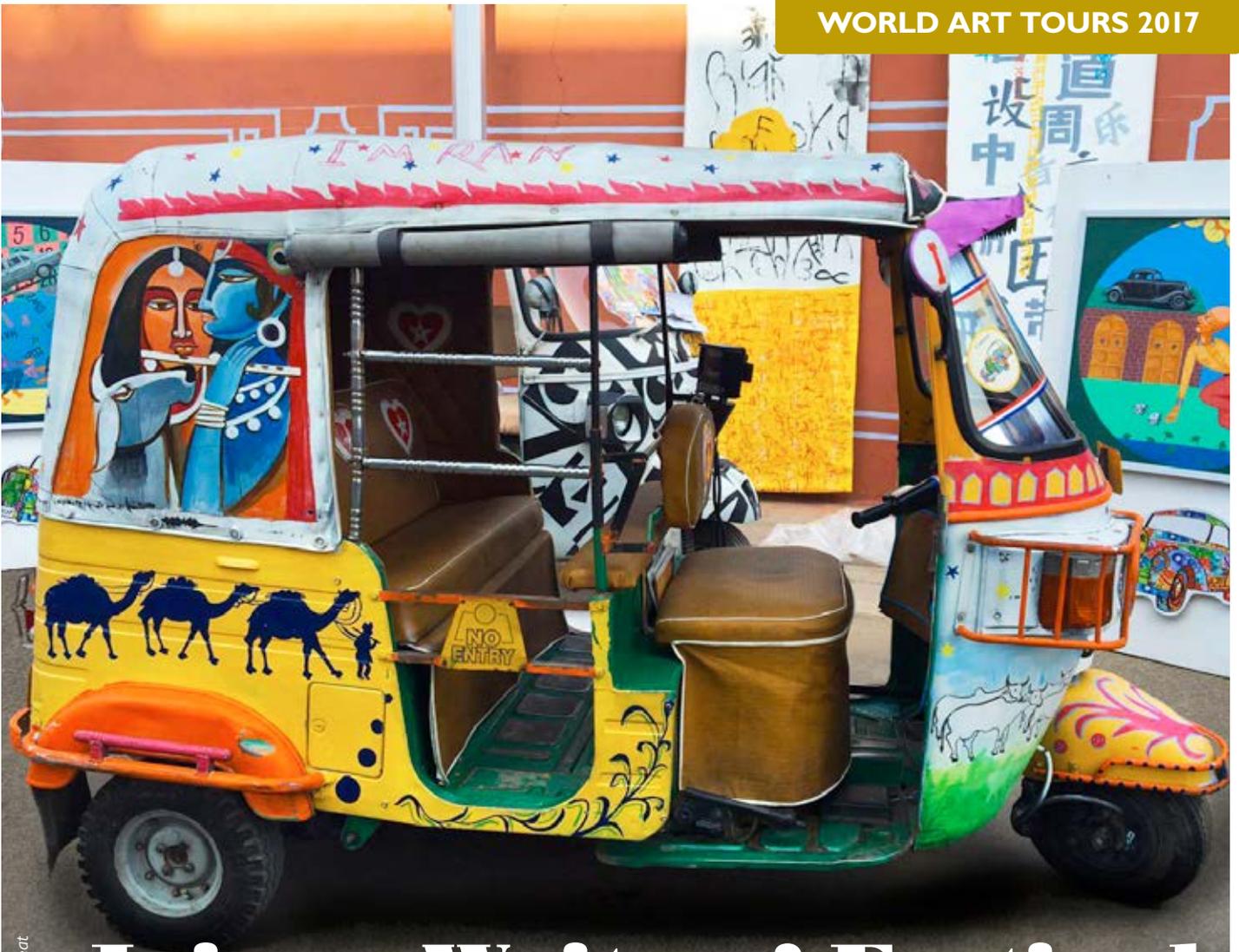


WORLD ART TOURS 2017



Art Car Courtesy of Jaipur Beat

# Jaipur Writers' Festival and Art in India

JAIPUR, DELHI AND THE KOCHI-MUZIRIS BIENNALE

with Joyce Morgan  
14–28 January 2017 (15 days)



# Jaipur Writers' Festival and Art in India

JAIPUR, DELHI AND THE KOCHI-MUZIRIS BIENNALE



## TOUR LEADER

**Joyce Morgan** is a journalist and co-author of *Journeys on the Silk Road*. She has written on arts and culture for 20 years. Her work appears in *The Guardian*, *The Saturday Paper*, *The Sydney Morning Herald* and *Huffington Post*.

She is a former arts editor of *The Sydney Morning Herald* and a Getty Art Journalism Fellow. She is writing a biography of artist Martin Sharp. Joyce has worked as a journalist in London, Hong Kong and Sydney.

She has travelled widely in Asia, including in Indonesia, East Timor, India, Pakistan, China and Bhutan and has led successful Members tours to Bhutan and to China, from Xian to Kashgar.

Curators, collectors and critics all agree that India's fast-emerging contemporary art scene is 'the next big one' to watch.

No longer eclipsed by China's contemporary art scene, India's new wealth and confidence is spilling over into the arts. This is reflected in the burgeoning private foundations, new galleries, international art fairs and interest from around the world. Literature too is thriving and each year international writers, thinkers, provocateurs and book lovers are drawn to one of the English-speaking world's leading gatherings.

Begin the tour in thriving capital of Delhi, and then attend two of the country's big events of the year – the Jaipur Literature Festival, with its lively program of literary events by day and musical performances by night and the Kochi-Muziris Biennale in Kerala.

These landmark events are held in two of India's most vibrant and varied cities. The pink city of Jaipur in the desert state of Rajasthan, to the former Portuguese enclave of Kochi on the southern coast, we will take a cultural pulse of a resurgent India.

## At a glance...

- Enjoy leisurely days in Delhi, Jaipur and Kochi, staying in luxury hotels and travelling in comfort
- Discover the bustling metropolis Delhi, which combines the ancient with the modern
- Join discussions, debates and readings at the Jaipur Literature Festival
- Two days exploring the Kochi-Muziris Biennale in Kerala
- Explore the colourful and vibrant cities of Jaipur, Delhi and Kochi
- Cruise on the backwaters of Kerala





*Creative decorations at Jaipur Literature Festival*



*View of Amber Fort and Jaipur © Arun Prabhu/Flickr*

**Sat 14 January 2017**

**Australia – Delhi**

Suggested morning departure from Australia on Singapore Airlines flights via Singapore.

Evening arrival in Delhi and transfer to the Taj Palace hotel.

**Sun 15 Jan**

**Delhi**

Join Joyce and fellow art and literature lovers for a welcome breakfast and briefing.

Begin your exploration of Delhi with a visit to the imperial monuments of New Delhi. Visit the India Gate, a First World War Memorial. Drive past the President's Palace, formerly the official residence of the first Viceroy of New Delhi, and the Parliament House. Visit the National Gallery of Modern Art, comprising of an extensive collection (14,000 works) and is housed in a former residential palace of the Maharaja of Jaipur.

Following lunch, visit the National Museum, one of the largest museums in India, comprising of a variety of objects from the pre-historic era to more contemporary works of art.

Enjoy dinner at the hotel. **B L D**

**Mon 16 Jan**

**Delhi**

Begin with a morning tour of Old Delhi. Visit the Red Fort, constructed by Shah Jahan in 1638, followed by a tour of the Jama Masjid and a visit to Kinari bazaar. Visit the Raj Ghat, mausoleum to the father of the Nation, Mahatma Gandhi and the famous Qutab Minar, constructed at the end of the 12th century as an icon of the first ruling Muslim dynasty of India.

Continue your exploration of Delhi, visiting Bangla Sahib Gurudwara (Sikh shrine) and tomb of the Mughal emperor Humayun. **B L**

**Tue 17 Jan**

**Delhi**

Begin your exploration of the Delhi contemporary art scene with a full day visiting the Kiran Nadar Museum of Art. The initiative of the avid collector Kiran Nadar, KNDA is a private museum of art exhibiting modern and contemporary works from India and the subcontinent.

Continue to the Devi Art Foundation, India's first private contemporary art museum, and an artist's studio.

Remainder of the afternoon is at leisure. **B D**

**Wed 18 Jan**

**Delhi – Jaipur**

Transfer to Delhi Airport for a flight to Jaipur.

On arrival, begin your exploration of the Pink City with a visit to the wonderful City Palace, built by the Rajput Maharajah Jai Singh in the early 18th century. See its museum, which houses a stunning collection of textiles, artefacts, armoury and Indian miniature paintings.

The skills and knowledge of the Indian astronomer are reflected in the Jantar Mantar Observatory. Begun by Jai Singh in 1728, it is one of the best of its kind in the world. The monumental scale and accuracy of each sculptural structure in this UNESCO World Heritage site bears witness to the scientific sophistication of the late Mughal era.

Following hotel check-in enjoy dinner at the hotel. **B L D**

**Thu 19 Jan – Mon 23 Jan**

**Jaipur Literature Festival**

Over the next five days experience the Jaipur Literature Festival. From Nobel laureates to local language writers, Man Booker winners to debut novelists, join the most remarkable, witty, sensitive and brilliant collection of authors from across the globe. Attend readings, discussions and debates at the beautiful Diggi Palace.

Transfers daily to and from the Hotel to Diggi Palace.

2017 Jaipur Literature Festival program to be announced. **(B daily, 3 x D)**

**Tue 24 Jan**

**Jaipur – Kochi**

Transfer to Jaipur Airport for a morning flight to Kochi (via Mumbai).

Afternoon arrival in Kochi, located in the southernmost state of Kerala, and transfer to your hotel.

This evening, enjoy dinner at the hotel or local restaurant. **B D**



Bangla Sahib Gurudwara, Delhi © Edmund Gall/Flickr



Jaipur Literature Festival

**Wed 25 Jan**

**Kochi**

Morning visit to Kochi's historic Fort District. Begin with a visit to the Dutch Palace featuring murals depicting Hindu temple art, portraits and exhibits of the Rajas of Kochi. Continue with a walk through Jew Town to the Paradesi Synagogue, the oldest active synagogue in the Commonwealth, and a visit to St Francis Church, the oldest European church in India (1503). Finish at Vasco da Gama Square on the seafront promenade with a view of the famous 'Chinese fishing nets'.

After lunch at a local restaurant, begin your exploration of the Kochi-Muziris Biennale (KMB) in the venues along the Fort waterfront such as Aspinwall House and the Pepper House. The 2016/17 Kochi-Muziris Biennale is India's' third biennial of international contemporary art. Indian artist Sudarshan Shetty is its Artistic Director and Curator. **B L**

**Thu 26 Jan**

**Kochi (Republic Day)**

No visit to southern India is complete without a cruise on the backwaters of Kerala. These are a network of interconnected canals, rivers, lakes and inlets formed by more than 900 km of waterways. The backwaters have a unique ecosystem - freshwater from the rivers meets the seawater from the Arabian Sea. Enjoy a relaxing day on a houseboat, with lunch and afternoon tea on board. **B L**

**Fri 27 Jan**

**Kochi**

Travelling by boat, cross Kochi Harbour to the port of Muziris, the dual venue for the Biennale. Muziris was a thriving port dating from the 1st century BCE until one day (in 1314 CE), it just vanished. The legendary port was a key to the trade between southern India and the Phoenicians, the Egyptians, the Greeks and the Roman Empire and was mentioned in bardic Tamil literature and a number of classical European historical sources. To reinstate the historical and cultural significance of the port of Muziris, the Government of Kerala has initiated the Muziris Heritage Project to draw attention to this little-visited but important heritage site.

This evening, celebrate the conclusion of the tour with a special farewell dinner. **B L D**



Kerala Backwaters © Upendra Kanda/Flickr

**Sat 28 Jan**

**Depart Kochi**

Full day at leisure, 8 pm late check-out.

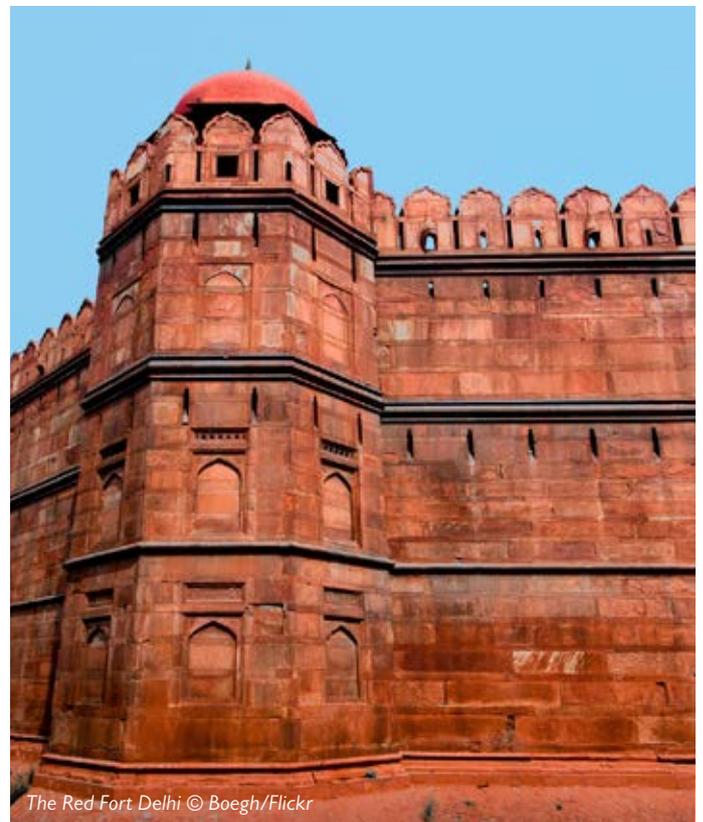
If returning to Australia tonight, transfer to Kochi Airport for late evening departure on a Silk Air overnight flight to Singapore. **B**

**Sun 29 Jan**

**Arrive Australia**

Morning arrival in Singapore and transfer to connecting Singapore Airlines flight to Australia.

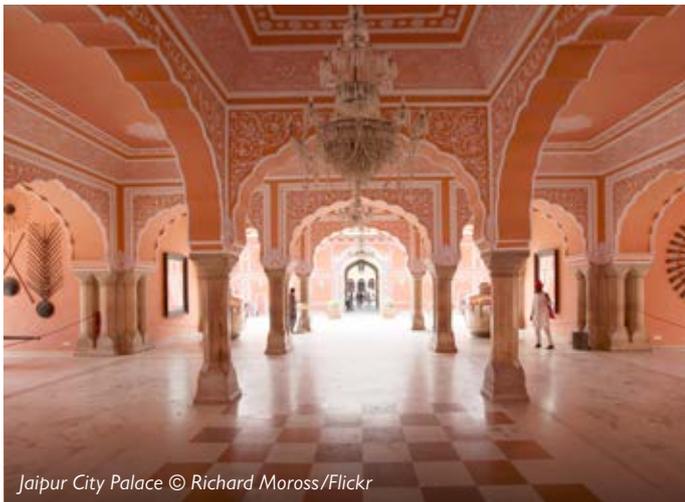
Evening arrival in Australia.



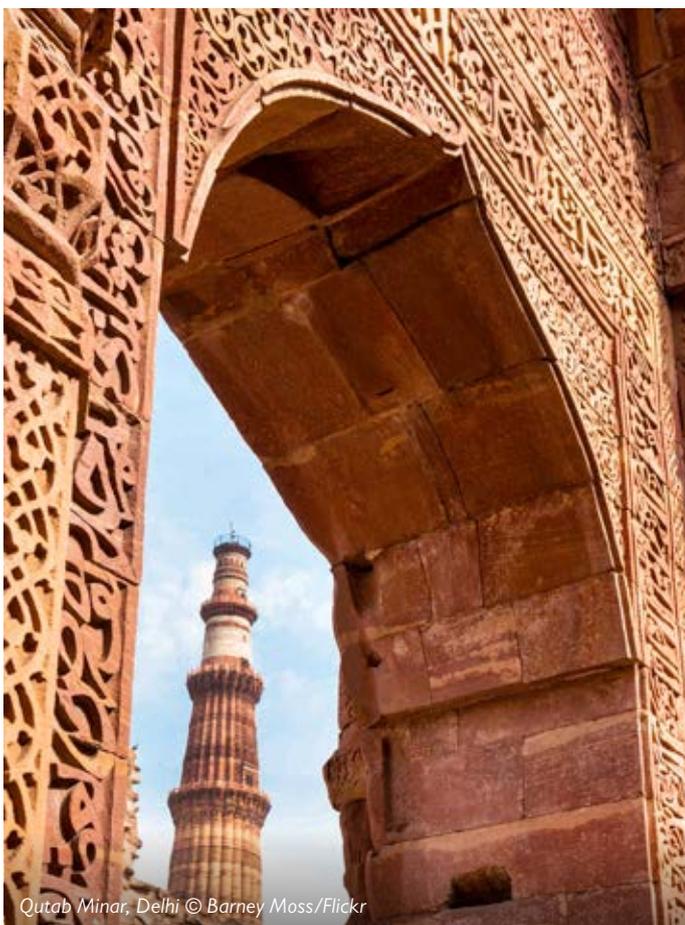
The Red Fort Delhi © Boegh/Flickr



Mona Hatoum's Undercurrent (2004) at Aspinwall House, Fort Kochi  
Photo Courtesy - Kochi Biennale Foundation



Jaipur City Palace © Richard Moross/Flickr



Qutab Minar, Delhi © Barney Moss/Flickr



Jaipur City Palace frescoes © Bjoern/Flickr

## Tour prices

Per person, twin-share	AUD 10,250
Single supplement*	AUD 3,000
Deposit per person (at time of booking)	AUD 500
International airfare payment (120 days prior)	AUD 1,250
Final payment due	14 Nov 2016
Reduction without economy class international airfare	-AUD 1,250

\*Single travellers may request to share. Please advise at time of booking.

**Tour code** AG1703

**Fitness level** Moderate

Please see booking conditions for fitness level definitions.

### Visa

Australian and New Zealand passport holders require a visa for India. The visa will be obtained by Renaissance Tours and is included in the tour price.

### Tour price includes

- Return international flights on Singapore Airlines in economy class. Upgrade to Business class available (additional cost)#
- Accommodation in centrally located 5 star hotels with private facilities and daily breakfast (B)
- Meals as per itinerary (L=Lunch, D=Dinner). Wines with farewell meal
- Transfer on arrival and departure (if travelling on suggested group flights)
- Comprehensive sightseeing, including local guides and entrance fees as per itinerary
- Domestic economy flights in India, Delhi – Jaipur – Kochi (15-20Kg luggage allowance depending on the airline)
- Lectures and talks with your tour leader throughout
- Visa for India
- Gratuities for local guides and drivers
- Hotel portorage (one piece per person)

# Payment for flights required 120 days prior to departure

### Tour price does not include

- Transfer on arrival and departure (if not travelling on suggested group flights)
- Drinks with meals, except Farewell meal
- Items of a personal nature (e.g. telephone, laundry, mini-bar, taxis etc.)
- Travel insurance (recommended)

### Your hotels

New Delhi – Taj Palace ★★★★★  
 Jaipur – Jai Mahal Palace ★★★★★  
 Kochi – Vivanta by Taj Malabar ★★★★★

NB. Hotels of a similar standard may be substituted

# Terms & Conditions

## HOW TO BOOK

Complete, sign and return the Booking Form available from Renaissance Tours with your deposit and page one of your passport.

## DEPOSITS / PAYMENTS

Your deposit is due at the time of booking and is used to pay hotel, airline, performance tickets and/or other deposits. It is non-refundable in the event of your cancellation.

For tours that include international flights, the international airfare payment is due 120 days before departure.

Final payment is due 60 days before departure. Failure to make the final payment by the due date may result in cancellation of your booking and loss of deposit.

Payment by cash, cheque, direct deposit, American Express, MasterCard and Visa is accepted. 1.5% service charge applies to payment made by MasterCard and Visa. 3% service charge applies to payment made by American Express.

Payments for some international airfares can be made by credit card without a service fee. Please check for details.

## CANCELLATION & REFUNDS

**a) Cancellation by You** – Cancellation charges will be applied as shown below, calculated from the day written notification is received by Renaissance Tours. In addition to cancellation fees for tours operated by Renaissance Tours as shown below, airlines, hotels and other third parties may impose up to 100% cancellation charges.

60 days or more	Forfeit of deposit
59 – 45 days	25% of tour cost
44 – 31 days	50% of tour cost
30 – 15 days	75% of tour cost
Less than 15 days	100% of tour cost

The above cancellation charges include applicable GST.

In addition to the above, cancellation charges may apply for additional arrangements booked by Renaissance Tours, such as air tickets, hotels and travel insurance premium. If the reason for cancellation is covered by the insurance policy, you may be able to reclaim these charges.

**b) Cancellation by Us** – We reserve the right to cancel a tour for any reason (such as failure to reach minimum tour participant numbers). Except for force majeure, we will not cancel a tour less than 60 days before departure. No further compensation will be paid in the event of cancellation by Renaissance Tours. A full refund of monies paid for tour costs will be the full extent of our liability.

Cancellation and/or amendment fees may apply for additional travel arrangements booked by Renaissance Tours.

## PASSPORTS, VISAS AND VACCINATIONS

All travellers must be in a possession of a valid passport – most countries require a 6-month validity from your date of entry or exit. For some countries (e.g. China, Vietnam, India, Russia), visas are included in the tour cost and will be arranged by Renaissance Tours prior to travel. For other countries, it is your responsibility to ensure you have the appropriate visa(s).

You are also responsible for obtaining all necessary inoculations and preventative medicines as may be required for the duration of the tour.

## TOUR PRICES

Prices quoted in our tour information are based on exchange rates, cost of services and applicable taxes at the time of publication. Prices may be subject to change in the event of significant currency fluctuations or the introduction of new taxes, up until final payment is received.

In the event of a price increase, whether because of a currency fluctuation, increase in taxes or a correction in advertised prices, we will advise you and you have the option of accepting the amended prices, inclusions and booking conditions or withdrawing from the tour and receiving a full refund of all monies paid.

Once final payment is received, all prices will be guaranteed and no surcharges will apply.

## TRAVEL INSURANCE

It is a condition of travel that you are covered by comprehensive travel insurance for international tours. Your travel insurance can be arranged by Renaissance Tours.

## FITNESS AND PARTICIPATION

Most of our tours require a MODERATE level of fitness.

However, in certain destinations (e.g. Silk Road, Central Asia, Outback Australia, tropical destinations) or in certain seasons (e.g. mid-winter, mid-summer) or because of the nature of travel (e.g. remote rail), certain tours will require an ABOVE AVERAGE or CHALLENGING level of fitness.

If you (or we) have any doubts about your level of fitness, you may be required to have a doctor's appraisal. This would require your doctor to read the itinerary of your chosen tour, including the fitness level, and provide you (and us) with a written confirmation of your ability to participate.

## MODERATE

For the overall benefit of the group, all tour members must possess a moderate level of mobility, including the ability to:

- negotiate airports and railway stations without wheelchair assistance
- use combined shower/bath facilities (it is impossible to guarantee walk-in shower facilities)
- undertake walking tour of 1–2 hours duration, including using stairs, walking over cobblestones and other uneven surfaces
- stand for long periods in museums and other sites
- embark / disembark coaches, trains and other methods of transportation without assistance
- handle your own luggage

## ABOVE AVERAGE

In addition to the above, tour members must also be able to:

- undertake walking tours of 2–3 hours
- climb staircases of 100 or more steps

## CHALLENGING

In addition to the above, tour members must also be able to:

- handle extremes of temperature (e.g. below 0 or above 35 degrees)
- handle extremes of altitudes (e.g. 4000 metres and above).

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You can find the full terms & conditions at [www.renaissance-tours.com.au/booking-conditions](http://www.renaissance-tours.com.au/booking-conditions) or we would be happy to post you a copy on request.





*Gulammohammed Sheikh's Balancing Act (2014) at Vasco da Gama Square, Fort Kochi. Photo Courtesy - Kochi Biennale Foundation*



## Renaissance Tours

1300 727 095 (AU)

0800 403 621 (NZ)

call (+61 2) 9299 5801

fax (+61 2) 9299 5805

email [info@renaissancetours.com.au](mailto:info@renaissancetours.com.au)

visit [www.renaissancetours.com.au](http://www.renaissancetours.com.au)

Level 4, 47 York Street, Sydney NSW 2000

GPO Box 5068, Sydney NSW 2001

ABN 14 069 591 448

Travel agent

# Booking form

Page 1 of 3



Renaissance  
Tours

www.renaissancetours.com.au

Please return pages 1 and 2 to:

GPO Box 5068, Sydney NSW 2001, Australia or [info@renaissancetours.com.au](mailto:info@renaissancetours.com.au)

Toll free AU 1300 727 095 or NZ 0800 403 621 | Tel: +61 2 9299 5801 | Fax: +61 2 9299 5805

- Please complete, sign and return this Booking Form, along with a copy of page one of your passport (international tours only and deposit).  
NOTE: Flight bookings cannot proceed without passport copy. This is an airline security requirement.
- Complete credit card authority (if paying by credit card) OR forward a (deposit) cheque (made payable to Renaissance Tours).
- Upon receipt of your Booking Form and deposit, you will receive confirmation of your place on the tour(s) from Renaissance Tours.

Tour name

Tour code

## Personal details – Passenger 1

Title (Ms, Mrs, Mr, Dr or Other)

Hon

Family name (as in passport)

Given names (as in passport)

Preferred name

DOB

Email

Mobile

Phone

Address

State

Postcode

Country

SPECIAL DIETARY REQUIREMENTS / ALLERGIES

Yes

No

## MEDICAL DECLARATION

What medical conditions do you currently have and/or have you received treatment for in the past three years? (e.g. stroke, heart, respiratory and psychiatric conditions). **Attach extra pages, if necessary.**

The purpose of seeking this information is to assist Renaissance Tours in determining the suitability of a tour participant for a particular tour. The information will be treated in the strictest confidence.

FITNESS TO PARTICIPATE DECLARATION (Please tick)

I have read, understood and confirm that I meet the:

MODERATE

ABOVE AVERAGE

CHALLENGING

fitness level to participate on this tour.

## Personal details – Passenger 2

Title (Ms, Mrs, Mr, Dr or Other)

Hon

Family name (as in passport)

Given names (as in passport)

Preferred name

DOB

Email

Mobile

Phone

Address

State

Postcode

Country

SPECIAL DIETARY REQUIREMENTS / ALLERGIES

Yes

No

## MEDICAL DECLARATION

What medical conditions do you currently have and/or have you received treatment for in the past three years? (e.g. stroke, heart, respiratory and psychiatric conditions). **Attach extra pages, if necessary.**

The purpose of seeking this information is to assist Renaissance Tours in determining the suitability of a tour participant for a particular tour. The information will be treated in the strictest confidence.

FITNESS TO PARTICIPATE DECLARATION (Please tick)

I have read, understood and confirm that I meet the:

MODERATE

ABOVE AVERAGE

CHALLENGING

fitness level to participate on this tour.

## Booking conditions

- I have read, understood and accept the **Booking Conditions** on page 3. I have enclosed the deposit and understand that the balance of the tour cost must be paid at least 60 days prior to departure (45 days prior for domestic tours) or my reservation may be cancelled.

Sign here

## Booking conditions

- I have read, understood and accept the **Booking Conditions** on page 3. I have enclosed the deposit and understand that the balance of the tour cost must be paid at least 60 days prior to departure (45 days prior for domestic tours) or my reservation may be cancelled.

Sign here

# Booking form

Page 2 of 3



Renaissance  
Tours

## Travel details – Passenger 1

### AIRFARE – WOULD YOU LIKE TO RECEIVE A QUOTE FROM US?

Yes  No

Economy  Premium Economy  Business Class  First Class

### CITY OF DEPARTURE

Sydney  Melbourne  Brisbane  Perth  Other

### FREQUENT FLYER NUMBER

### AIRLINE SEAT PREFERENCE

### ACCOMMODATION

Double  Twin  Single  If single, would you like us to arrange twin-share?

### TRAVEL INSURANCE – WOULD LIKE TO RECEIVE A BROCHURE?

Yes  No

### PRE/POST TOUR ARRANGEMENTS

Please advise if you would like Renaissance Tours to organise any pre/post tour arrangements (e.g. earlier departure, later return, additional accommodation/flights, etc)

### NEXT OF KIN (Emergency contact only)

Name

Relationship

Daytime contact ( )

After hours contact

### HOW DID YOU HEAR ABOUT THIS TOUR?

DO YOU WANT TO RECEIVE OUR E-NEWSLETTER?  Yes  No

## Travel details – Passenger 2 (only fill if different from Pax 1)

### AIRFARE – WOULD YOU LIKE TO RECEIVE A QUOTE FROM US?

Yes  No

Economy  Premium Economy  Business Class  First Class

### CITY OF DEPARTURE

Sydney  Melbourne  Brisbane  Perth  Other

### FREQUENT FLYER NUMBER

### AIRLINE SEAT PREFERENCE

### ACCOMMODATION

Double  Twin  Single  If single, would you like us to arrange twin-share?

### TRAVEL INSURANCE – WOULD LIKE TO RECEIVE A BROCHURE?

Yes  No

### PRE/POST TOUR ARRANGEMENTS

Please advise if you would like Renaissance Tours to organise any pre/post tour arrangements (e.g. earlier departure, later return, additional accommodation/flights, etc)

### NEXT OF KIN (Emergency contact only)

Name

Relationship

Daytime contact ( )

After hours contact

### HOW DID YOU HEAR ABOUT THIS TOUR?

DO YOU WANT TO RECEIVE OUR E-NEWSLETTER?  Yes  No

## Payment

Payment by cash, cheque, direct deposit, American Express, MasterCard and Visa is accepted. 1.5% service charge applies to payment made by MasterCard and Visa. 3% service charge applies to payment made by American Express. Payments for some international airfares can be made by credit card without a service fee. Please check for details.

AMOUNT   CREDIT CARD  CHEQUE  CASH  EFT

### CREDIT CARD AUTHORITY

Cardholder's name

American Express  MasterCard  Visa

Cardholder's number

### SIGN

Commonwealth Bank of Australia

Account name: Renaissance Tours

BSB: 062-032 / Account: 2800 4163

Swift code: CTBAU2S (use for transfers from overseas)

Expiry (month/year)

### DATE

Travel agent

# Booking form

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## FITNESS TO PARTICIPATE

Most of our tours require a **MODERATE** level of fitness.

However, in certain destinations (e.g. Silk Road, Central Asia, Outback Australia, tropical destinations) or in certain seasons (e.g. mid-winter, mid-summer) or because of the nature of travel (eg. remote rail), certain tours will require an **ABOVE AVERAGE** or **CHALLENGING** level of fitness.

If you (or we) have any doubts about your level of fitness, you may be required to have a doctor's appraisal. This would require your doctor to read the itinerary of your chosen tour, including the fitness level, and provide you (and us) with a written confirmation of your ability to participate.

### MODERATE

for the overall benefit of the group, all tour members must possess a moderate level of mobility, including the ability to:

- negotiate airports and railway stations without wheelchair assistance
- use combined shower/bath facilities (it is impossible to guarantee walk-in shower facilities)
- undertake walking tour of 1-2 hours duration, including using stairs, walking over cobblestones and other uneven surfaces
- stand for long periods in museums and other sites
- embark / disembark coaches, trains and other methods of transportation without assistance
- handle your own luggage

### ABOVE AVERAGE

In addition to the above, tour members must also be able to:

- Undertake walking tours of 2-3 hours
- climb staircases of 100 or more steps

### CHALLENGING

In addition to the above, tour members must also be able to:

- Handle extremes of temperature (e.g. below 0 or above 35 degrees)
- handle extremes of altitudes (e.g. 4000 m and above).

### TRAVEL INSURANCE

It is highly recommended that you are covered by travel insurance for domestic tours.

However, it is a condition of travel that you are covered by comprehensive travel insurance for international tours. You can make your own arrangements or your travel insurance can be arranged by Renaissance Tours. In either case all participants must provide the following information no later than 60 days prior to commencement of travel:

- a copy of your travel insurance policy (or details of master policy)
- the emergency telephone number of your insurance company
- next of kin emergency contact.



**Renaissance**  
Tours

toll free 1300 727 095 (AU)  
toll free 0800 403 621 (NZ)  
call (02) 9299 5801  
fax (02) 9299 5805  
email [info@renaissancetours.com.au](mailto:info@renaissancetours.com.au)  
visit [www.renaissancetours.com.au](http://www.renaissancetours.com.au)

Level 4, 47 York Street, Sydney NSW 2000  
GPO Box 5068, Sydney NSW 2001  
ABN 14 069 591 448

## 1. TOUR PRICES

Prices quoted in our tour information are based on exchange rates, cost of services and applicable taxes at the time of publication. Prices may be subject to change in the event of significant currency fluctuations or the introduction of new taxes, up until final payment is received. In the event of a price increase, whether because of a currency fluctuation, increase in taxes or a correction in advertised prices, we will advise you and you have the option of accepting the amended prices, inclusions and booking conditions or withdrawing from the tour and receiving a full refund of all monies paid. Once final payment is received, all prices (excluding air taxes) will be guaranteed and no surcharges will apply.

## 2. PAYMENT

Your final payment is due 60 days before departure (45 days prior for domestic tours). Failure to make your final payment by the due date may result in cancellation of your booking and loss of deposit. We reserve the right to charge a late payment fee in the event of late booking and/or payment to cover additional communication and other expenses.

For tours that include international flights, the international airfare payment is due 120 days before departure.

## 3. FLIGHT BOOKINGS AND FARES

Renaissance Tours will use its best endeavours to ensure that all flight prices are correct at the time that they are quoted. However, once a deposit is paid on an air fare, it guarantees that a booking is being held for you, it does not guarantee the fare and applicable taxes.

The fare and taxes can only be guaranteed when the flight booking has been paid in full and a ticket has been issued. Flight bookings cannot be transferred.

## 4. CHANGES

a) Changes by You – Because of additional communication and other expenses, we reserve the right to charge an appropriate administration fee per amendment to your original booking. While every reasonable effort will be made to accommodate changes and additional requests their availability cannot be guaranteed.

b) Changes by Us – While we will use our best endeavours to operate all tours as advertised, by entering into this contract the Client accepts that it may prove necessary or advisable to vary or modify a tour or its contents due to prevailing local conditions. We reserve the right at any time to cancel or change any of the facilities, services or prices described in the brochure (including flights, transport, accommodation or other arrangements) and to substitute alternative arrangements of comparable monetary value without compensation.

If a service or facility becomes unavailable due to circumstances beyond our control ('force majeure') and no alternative arrangement of comparable monetary value is available, we will substitute the best alternative available and will refund the Client for any cost saving or charge the Client for any additional costs incurred. 'Force majeure' includes any event which Renaissance Tours or its suppliers could not, even with all due care, foresee or avoid (e.g. advice against travel from the Australian Department of Foreign Affairs and Trade (DFAT), war, threat of war, riot, civil strife, industrial dispute, epidemics, health risks, terrorist activity, natural or nuclear disaster, fire or adverse weather conditions, technical or maintenance problems with transport, changes imposed by cancellation or rescheduling of flights by an airline or main charterer, the alteration of airline or aircraft type). Renaissance Tours is not liable for any penalty charges associated with 'supersaver' type connecting rail or air fares, in the event of a change to a holiday departure time, date or airport.

## 5. SUBSTITUTION OF CLIENT

If any member of the party is prevented from travelling because of the death, injury or serious illness of the passenger, close relative or friend, redundancy or jury service, it may be possible to transfer the booking to another suitable person (acceptable to Renaissance Tours) provided that written notice is given at least one calendar month prior to departure. An administration fee of \$100 + GST per person will be levied plus any costs imposed by our suppliers. Airlines may impose up to 100% cancellation charges.

## 6. CANCELLATION

a) Cancellation by You – Cancellation charges will be applied as shown below, calculated from the day written notification is received by Renaissance Tours. In addition to the charges shown below airlines may impose up to 100% cancellation charges.

### International Tours

60 days or more  
59 – 45 days  
44 – 31 days  
30 – 15 days  
Less than 15 days

Forfeit of deposit\*  
25% of tour cost  
50% of tour cost  
75% of tour cost  
100% of tour cost

### Domestic Tours

45 days or more  
44 – 31 days  
30 – 15 days  
Less than 15 days

Forfeit of deposit\*  
50% of tour cost  
75% of tour cost  
100% of tour cost

\* Includes any flight deposit paid.

The above cancellation charges include applicable GST.

In addition to the above cancellation charges, the full insurance premium together with any existing administration fees is also payable in the event of a cancellation by the Client. If the reason for cancellation is covered by the insurance policy, you may be able to reclaim these charges.

b) Cancellation by Us – We reserve the right to cancel a tour for any reason (such as failure to reach minimum tour participant numbers). Except for *force majeure* (as outlined in clause 4b) or the Client's failure to pay the final balance, we will not cancel a tour less than 60 days before departure for international tours and 45 days before departure for domestic tours. Unless the Client fails to pay the final balance, we will return all monies paid, excluding payment for travel insurance and administration fees. No compensation will be paid in the event of cancellation by Renaissance Tours. A full refund of monies paid for tour costs will be the full extent of our liability. Airlines may impose up to 100% cancellation charges.

## 7. PASSPORTS, VISAS AND VACCINATIONS

It is your responsibility to be in possession of a passport valid for 6 months after the date of your return to Australia. You are also responsible for obtaining all necessary visas, inoculations and preventative medicines as may be required for the duration of the tour. Information about these matters or related items is given in good faith but without responsibility on the part of Renaissance Tours.

## 8. ILLNESS OR DISABILITY

Anyone suffering from illness or disability or undergoing treatment for any physical or medical condition must declare the true nature of such condition at the time of booking and make arrangements for the provision of any medication or other treatment which may be required during the tour. Failure to make such disclosure will constitute a breach of these booking conditions and result in such persons being excluded from the tour in which case all monies paid will be forfeit.

## 9. LOCAL LAWS

All participants of the tours we operate are expected to obey the laws and regulations of the countries visited and any failure to do so will relieve Renaissance Tours of all obligations that they may otherwise have under these booking conditions.

## 10. IF YOU HAVE A COMPLAINT

If you have a complaint about any of the tour arrangements, you must bring it to the attention of the tour leader or other representative of Renaissance Tours at the time so that they may use their best endeavours to rectify the situation. It is only if we are made aware of any problems that there will be the opportunity to put things right. Any complaints must be made in writing to Renaissance Tours within 28 days of the completion of the tour.

## 11. OUR RESPONSIBILITIES

All bookings are accepted on the understanding that the Client appreciates that travel does involve some risk and that they undertake all tours of their own volition.

i) Renaissance Tours accepts liability should any part of the tour arrangements booked with us not be supplied as described in the brochure(s) and not be of reasonable standard. In such a case, we will pay reasonable compensation if the Client's enjoyment of the tour has been adversely affected but will pay no compensation if there has been no fault on the part of Renaissance Tours or our suppliers and the reason for the failure in the tour arrangements was the Client's fault, the actions of someone unconnected with the tour arrangements or could not have been foreseen or avoided by Renaissance Tours or its suppliers even if all due care had been exercised.

ii) Our acceptance of liability to pay compensation pursuant to clause 11(i) is limited, in the case of air travel, rail travel, sea travel or hotel accommodation, to the amount set out in the provisions of, respectively, the Warsaw Convention as amended by the Hague Protocol 1955, the 1961 Berne Convention, the 1974 Athens Convention and the 1962 Paris Convention.

iii) Our acceptance of liability in clauses 11(i) and 11(ii) above is subject to assignment by the Client to Renaissance Tours of the Client's rights against any agent, supplier or sub-contractor of Renaissance Tours which is in any way responsible for the unsatisfactory tour arrangements.